

Appendix 1 - Progress with regard to actions arising from the Governor's Annual Evaluation 2022 and Skills, Knowledge and Development Audit 2022

Results from 2022 Evaluation: where 50-69% of Governors strongly agreed or agreed		Key to status
		Completed
		Ongoing
		No progress

Sub-Sections requiring action as identified with Governors from the 2022 annual audit	Agreed Actions (July 2022)	Progress / Position statement	Completion date (where appropriate)	Status
	Section 2: Operational Planning /Strategy			
2.2 Governors are sufficiently consulted on the Trust's long term Strategy (69%) - in 2021 this scored 50% - in 2023 this has scored 79%	Operational Planning item scheduled for discussion at the Council of Governors meeting in January 2023	A stand-alone item on operational planning was presented by the Director of Finance and the Chief Operating Officer at the January 2023 Council meeting. In addition: <ul style="list-style-type: none"> The new Trust Corporate Strategy was launched in June 2022. There is a comprehensive suite of supporting information available on our website here. The Council of Governors (and Governors individually) were provided with opportunities to comment on the strategy. Updates on partnership working continue to be presented by the CEO as well as updates on developments with the Integrated Care System. 		Completed
	Section 4: Council of Governors Effectiveness			
4.3.2 Representing the interests of the FT members and the local population (62%) - in 2021 this scored 15% - in 2023 this has scored 78%	Development of: <ul style="list-style-type: none"> Governor / Member engagement toolkit Governor resource pack 	<ul style="list-style-type: none"> The Governor/member engagement toolkit and resource pack have been developed and is available to Governors in the team engine portal reading room. The work emanating from the Membership Plan Group (and the particular actions related to Governors) will provide some support to Governors in engaging with our members and communities. All governors now have a monthly opportunity to engage with staff, patients and visitors to the Trust in support recruitment, engagement and raising the governor profile. 		Completed

Section 6: Council of Governors Performance				
<p>Overall, I am satisfied with how the Council's business and decisions of the Council are communicated externally (69%)</p> <ul style="list-style-type: none"> - in 2021 this scored 46% - in 2023 this has scored 78% 	<p>Review how governors could contribute to the member communications.</p>	<ul style="list-style-type: none"> Regular monthly communications are now in place with members and the public. For our staff, regular communications featuring our Governors are included via Let's Talk and global email. Agendas, minutes and papers from open Council of Governor meetings are available on the Trust website. Virtual alternate Council meetings are recorded and are available to view on the Trust's YouTube page. Members of the public are able to observe those meetings which are held in person. For the last three years a Council of Governors annual report has been published as part of the suite of information for the Annual General Meeting/Annual Members meeting. For the 2022 AGM the Governor and Membership section was pre-recorded, scripted with the support of Governors and remains available on line as part of the package of information presented. A twitter account is currently being developed for membership and Governors will be canvassed to see how they might wish to contribute to this. 		Ongoing
Governors' Skills, Knowledge and Development Audit - April 2022				
Collective areas of focus identified by more than 50 % of Governors in the skills, knowledge and development audit 2022				
<p>Quality, Safety and Patient Experience (92%)</p>	<ul style="list-style-type: none"> Governors to review progress in relation to the Quality Improvement priorities set for 2022/23 with the support of the Quality Team. Governor membership of the community engagement group Regular reporting on patient experience is provided to the Quality and Patient Safety Academy and Board. Would recommend that Governors observe these meetings. 	<ul style="list-style-type: none"> The sessions regarding the quality improvement priorities have taken place as planned (in November 2022 and in February 2023). Governors contributed to the selection of the improvement priorities for 2023/24. Governors are members of the community engagement meeting which has a remit to "facilitate communication between our Trust and local community groups to. It is a forum for key messages to be cascaded to the wider population, enable discussion and, actions to be agreed. The aim of the group is to continuously improve how the Trust responds to community engagement and liaises with the community regarding pivotal matters." Unfortunately a number of the scheduled meetings have not taken place as planned due to operational priorities in response to industrial action. Governors have been regular observers at the Quality and Patient Safety Academy and Board in year. 		Ongoing

Performance, particularly with regard to national and local indicators (83%)	<ul style="list-style-type: none"> Recommend that Governors observe the Finance and Performance Academy meetings. Discussion to be held with the Chief Operating Officer for views/suggestions for development of the learning opportunities for Governors. 	<ul style="list-style-type: none"> Governors have been regular observers at the Finance and Performance Academy in year. A detailed session was delivered by the Chief Operating Officer to Governors on 12 January 2023. Chair Reports from the Finance and Performance Academy continue to be presented to the Council of Governors as part of the meeting agenda. Governors and NEDs continue to meet at their quarterly joint forums to discuss the work of the academies in detail. There continues to be a focus on key aspects of Performance as part of the CEO reports to the Council of Governors. 		Ongoing
Governors Personal Development - key areas identified in the skills, knowledge and development audit 2022				
<p>There were no areas identified above 50% In 2022. Where Governors have identified a need, they have however been signposted to the development sessions provided by Governwell, the national training programme for Governors delivered by NHS Providers.</p> <p>All new Governors have continued to be required to complete the Core Skills development programme as part of their induction.</p>			N/A	N/A

April 2023